Press Release For Immediate Release

8 February 2023

Chong Hing Bank Detects Fraudulent Mobile App Download Website and Fraudulent Mobile App

Chong Hing Bank would like to alert members of the public to the fraudulent mobile App download website and fraudulent Mobile App as follows:

hxxps://apkdl[.]in/app/details?id=com[.]chbank[.]softtoken

The download function of this website works similar to App Store / Google Play. Chong Hing Bank hereby clarifies that it has no connection with the website involved. The Bank has reported the case to the Hong Kong Police Force and the Hong Kong Monetary Authority.

Anyone who has provided personal information to or has conducted any transactions through the above-mentioned website and/or the Bank's Mobile App downloaded/installed from the above-mentioned website should contact the Bank's Customer Services Hotline at (852) 3768 6888 and the Police.

Chong Hing Bank wishes to alert members of the public that they should not download and/or install Chong Hing Bank's Mobile App from the above-mentioned website. Customers are reminded to visit the official App Store/Google Play and search for "Chong Hing Bank" to download the Bank's Mobile App for free and do not install applications on mobile device from unreliable sources. For the security information of the Bank's Internet Banking, please browse https://www.chbank.com/en/personal/service-channels/internet-banking/security/index.shtml.

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For media enquiries, please contact:
Ms Edith Chan
Corporate Communications Department
Chong Hing Bank
Tel: (852) 3768 1177
Email: edithchan@chbank.com